



GENERAL LIMITED WARRANTY

Seller warrants that products as sold by Seller shall be free from defects in material or workmanship for a period of two (2) years from the date of sale when installed, operated, and serviced in accordance with Seller's recommendations; when used under normal conditions for their intended purposes; and when evidence of such installations, proper and acceptable to Seller are recorded at Seller's factory. Seller reserves the right to void this warranty for operations of its product outside of these terms.

Any request for repair or replacement must be made to the Technical Support department of AMS, and shall be honored only upon issuance of a RMA by an Authorized AMS Employee, and only upon issuance of a Purchase Order by Customer. The Seller's warranty shall be limited to repair or replacement, at Seller's option, of any part or any equipment that proves to be defective after an examination by the Repair department or designate. The labor to make repairs or replacement under this warranty shall be furnished by Seller or its authorized representative between the hours of 8:00 AM and 4:00 PM, Monday through Friday, excluding Federal, State and company holidays, and is limited to actual repairs or replacement of the warranty item, and shall take place at Seller's place of business. Labor and travel expenses incurred by Seller in repairing or replacing components at a location other than Seller's place of business at the request of Customer are excluded from warranty. Labor and the cost of such labor to inspect and/or determine the origin of the problem involving examination of equipment or systems not furnished or manufactured by Seller is specifically excluded. This warranty covers only applications for which the equipment was originally installed, and covers only original equipment components. Warranty replacement of parts is dependant upon the return of defective parts to Seller for Seller's inspection.

This warranty does not cover routine maintenance activities. Malfunctions caused by electrical power variances are excluded from warranty protection. Warranty claims will not be honored unless the manufacturer is advised in advance of the work being performed by an authorized and approved representative of Seller. This warranty does not cover the loss of product or other consequential damages resulting from any equipment failure. Other exclusions include, but are not limited to, application of improper voltages; misapplication of equipment; physical trauma; normal wear and tear; force majeure including, but not limited to, lightning, flood, fire, earthquake, hurricane; and acts of terrorism.

AMS Controls, Inc.

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