



Encoder Repair Authorization

This agreement describes the terms and conditions of AMS Controls' repair program.

This repair authorization is made and entered into on _____ (the "Effective Date") by and between AMS Controls, Inc., of 12180 Prichard Farm Rd, Maryland Heights, Missouri ("AMS Controls"), and _____ of _____ ("Customer").

Model No.	Item No.	Serial No.	SVO No. (Internal use only)

* If space is needed to list additional encoders, please print additional copies of page 1.

Customer's Responsibilities

Customer agrees to pay applicable repair cost plus shipping charges for repairs to the previously listed controller. Repair pricing terms are listed below under "Encoder Repairs."

For information about your repair, please contact us at repairadmin@amscontrols.com.

AMS Controls' Responsibilities

In exchange, AMS Controls agrees to use best efforts to repair the listed unit. The unit will be returned to Customer at the following address.

*UPS is the preferred carrier of AMS Controls. Additional handling fees for non-UPS shipments apply.

Customer Contact Name	
Company Name	
Shipping Address	
City, State, Zip	
Phone Number	
Email Address	
UPS Preferred Service	
UPS Account No. (Optional)	
Case Number (If Applicable)	



Encoder Repairs

All AMS Controls encoders are rebuilt by the Repair Department. This allows us to charge a standard rate and ensures greater reliability for repaired units. The price for an encoder repair/rebuild is based on the model:

- N256 – \$387.00
- N500 – \$447.00
- N1000 – \$507.00
- N2000 – \$567.00

Encoder repairs typically have a 1 -2 business day turnaround time.

Payment

Payment must be arranged prior to the start of the repair. For Customers with Terms please supply a PO in the area below. For all other Customers, a credit card and an email is required to be on file. Upon receipt of the completed Authorization the Customer will be emailed a link to Add or Update a credit card for this transaction. Credit Cards will be charged upon completion of the repair and prior to shipment.

Email Associated with Payment

Purchase Order Information

I am providing the following PO Number. I AGREE that I have read and understand this Agreement. I agree to pay for the full cost of the repair and shipping.

PO#

By completing this document, Customer agrees to pay AMS Controls for repair service together with shipping and all additional charges, applicable sales, value added, excise, or use taxes assessed for repair service provided under this agreement.

Employee Name

Date

Title

Please email your completed Authorization to repairadmin@amscontrols.com