



Encoder Repair Authorization

This agreement describes the terms and conditions of AMS Controls' repair program.

This repair authorization is made and entered into on _____ (the "Effective Date")
by and between AMS Controls, Inc., of 12180 Prichard Farm Rd, Maryland Heights, Missouri ("AMS Controls"),
and _____ ("contact") of _____ ("Customer").

Model Number	Item Number	Serial Number	SVO Number <i>(Internal use only)</i>

* If space is needed to list additional encoders, please print additional copies of page 1.

Customer's Responsibilities

CUSTOMER AGREES to pay applicable repair cost plus shipping charges for repairs to the previously listed controller.
Repair pricing terms are listed below under "Encoder Repairs."

For information about your repair, please contact us at repairadmin@amscontrols.com.

AMS Controls' Responsibilities

In exchange, AMS Controls agrees to use best efforts to repair the listed unit. The unit will be returned to Customer at the address supplied below.

*UPS is the preferred carrier of AMS Controls. Additional handling fees for non-UPS shipments apply.

Company Name (& Number if known)	
Contact Name	
Shipping Address	
City, State, Zip	
Phone Number	
Email Address	
UPS Preferred Service (*UPS Ground)	
UPS Account No. (Optional)	
Case Number (If Applicable)	



Encoder Repairs

All AMS Controls encoders are rebuilt by the Repair Department. This allows us to charge a standard rate and ensures greater reliability for repaired units. Rebuilt units are covered by a 90 day warranty.

The price for an encoder repair/rebuild is based on the model:

- N256 – \$456.00
- N1000 – \$576.00
- N500 – \$516.00
- N2000 – \$636.00

Encoder repairs typically have a 1 – 7 business day turnaround time.

Payment

Payment must be arranged prior to the start of the repair.

Customers with terms must supply a **PO number** _____

All other Customers must provide a credit card and valid email address. Upon submission of this document please contact AMS representative to provide credit card information. Credit cards will be charged upon completion of the repair and prior to shipment.

Email Associated with Payment

Abandonment

If a controller is repaired and AMS Controls has made efforts to contact the customer listed on this form without any response from the customer within 90 days of the date of this document, the controller is considered abandoned and becomes the property of AMS Controls.

Acknowledgement

By signing below, CUSTOMER AGREES to be bound by the terms and conditions of this agreement and agrees to pay AMS Controls for repair service together with shipping and all additional charges, applicable sales, value added, excise, or use taxes assessed for repair service provided under this agreement. I verify that I have read and understand this agreement.

Employee Name – Signed

Employee Name – Print

Title - Print

Date

Please email your completed authorization to repairadmin@amscontrols.com